

## FUREVER FRIENDS ANIMAL OASIS - Our adoption process and what to expect

*Revised October 2024*

We at Furever Friends Animal Oasis strive to find the most perfect homes for the animals in our care. While we do our best to provide an efficient adoption process, it is crucial for us to keep in mind what is best for each animal. Many of them have come from very difficult situations and we are unwilling to put them in a potentially difficult situation again.

Furever Friends Animal Oasis and its adoption committee members reserve the right to contact landlords, references, and HOA's listed on applications to verify the information that is given to us. Furever Friends Animal Oasis' policies and procedures are non-negotiable.

***“We reserve the right to refuse any applicant for any reason if we feel the need of the pet(s) will not be properly met or the adoption is not in the best interest of the animal(s)”***

**FFAO operates by appointment only. We do not accept walk-ins. We require adoption applications to be submitted online prior to scheduling an appointment to visit with the pets in our care.** For questions about the application, please contact our team at [fureverfriends801@gmail.com](mailto:fureverfriends801@gmail.com). Our application is approximately two pages long to gather basic information about you, your home, and your lifestyle so that we can make appropriate recommendations and try to find the perfect match for you. Applications can be filled out online at: <https://www.fureveroasis.com/adoption-application.html>

In order to be considered for adoption, we require applicants to be over the age of 18 years old.

### **\*ESA ADVISEMENT\***

Furever Friends Animal Oasis understands the needs, importance, and benefits of having an ESA. However, we strongly urge potential adopters to educate themselves about the laws surrounding ESA's. While ESA's have some protection, the protection they do have is severely limited, even with a physician's letter. They have little protection under the Fair Housing Act. Inappropriate behavior such as aggression and destruction of property can qualify them for dismissal from the property.

#### **ESA's have no protection under the ADA laws.**

In order to proceed with adoption, we ask that potential adopters have their ESA letter from a licensed physician already completed and approved with their landlord prior to submitting their application. We also ask that they have a signed letter from their landlord/property manager stating their approval for an ESA. The letter must contain a proper letterhead and signature to be valid. Please note that we will also call to verify this information.

### **Out of state adoptions:**

FFAO only allows adoptions to take place locally, within Northern Utah unless otherwise specified by the director.

### **Process time:**

It may take up to 2 weeks, after the day of the first appointment, for the adoption to be finalized. Other applicants are also considered to ensure the perfect home to fit the needs of our animals.

**Filling out the application:**

When filling out the application, please ensure that no fields are left blank. If a section of the application **does not** apply to you, please fill in the field with N/A. Once your application has been submitted, you should receive a copy of your application that is emailed back to you.

**Please check your spam folder.** If you do not receive this email, the application was not submitted properly and needs to be resubmitted.

**References: (2 personal references are required)**

**Personal references (cannot be close relatives or family members)** - The following information is required in order to move forward with the adoption process.

- Name & address
- Phone number
- How long you have known them for

**Veterinary references** - If you have had an animal in the past or have current pets, veterinary references need to be provided. The following information is needed.

- Clinic name, phone number, and address
- Veterinarian name

\*Veterinary references can be provided in the “More information” field of the application.\*

**What to expect once your application has been submitted:**

***\*All of the information provided to us on applications and throughout the adoption process is kept confidential among our committee members.\****

Our pets are not adopted on a first come first serve basis, other applicants may be considered for adoption at the same time. Each adoption is handled case by case with special attention to each applicant and each unique life circumstance. Once your application is submitted, it may take up to 48 business hours (excluding weekends) for a response. This allows time for the adoption committee, which consists of 8 members, to thoroughly review your application.

After your application is reviewed, a member of our team will reach out to you to either schedule an appointment, to obtain any further necessary information not found in the application, or to inform you that your qualifications currently do not meet the needs of our animals. Please see denial reasons on page 4.

If we have additional questions about your application, a phone interview may be required before moving forward with the adoption process

**Appointment Scheduling & Home Checks:**

Your first appointment will be primarily focused on visiting with our adoption committee. We look forward to getting to know you better to assist you in finding your perfect match. The second appointment is similar, and allows us to confirm the bond between you and the pet. On the 3rd appointment, a home check is required, either virtually or in-person as determined by our adoption committee.

While it may seem invasive to have a home check done, it is mandatory for us to consider moving forward with the adoption. Our pets will not be brought with us for the home check. An additional appointment will need to be scheduled for joining us at our facility to pick up your new pet, or for our team to bring your pet to you.

**Adoptions are contingent upon review of all information you provide. Although we do our best to provide an efficient adoption process, if we have concerns or need additional information, the adoption may be postponed until a final decision has been made.**

### **Adoption Fees:**

- Dogs - Varies based on breed, age, and health of each dog
- Young adult and mature cats (1 year to 10 years) - \$65.00
- Senior cats (10 years+) - \$45.00
- Kittens up to 1 year (single) - \$125.00
- Kittens up to 1 year (pair) - \$150.00
  - **We require kittens under the age of one year and certain younger cats to be adopted in pairs if there is not already a younger cat in the home. Studies have shown that kittens adopted in pairs have a much better chance of adapting to their new environment more efficiently.**
  - **Additionally, some of our adult cats have strong bonds with another cat. These are advertised as bonded pairs and must be adopted together.**

### **Adoption Fee Payment**

Once the adoption is approved, the adoption fee can be paid via cash or paypal by going to our website [www.fureveroasis.com](http://www.fureveroasis.com) and using the donate tab.

Adoption fees are determined based on the health status of our pets and the medical needs provided to them during their stay with us. This includes any medications, vaccinations, surgical procedures, microchips, etc. The funds we receive from adoption fees are not for profit and help us supply necessary items for other animals in our care.

### **Adoption Policy & Contract**

**You will receive your copy of the contract, vaccination records, and any additional medical records at the time the adoption is finalized.**

Once an adoption is finalized, it is required to sign our contract agreement before sending your new family member home. Our contract agreement is legally binding. If the health and safety of the pet(s) are not being met, we have the right to remove them from the home. As per the contract:

- An FFAO representative is allowed to visit the premises, for the lifetime of the pet(s), to ensure the terms of this agreement are met. Adopters will notify FFAO of any change in address or phone number.
- Cats will be kept strictly indoors, unless under direct supervision outside.
- Dogs will be indoors with access to a fenced yard.
- Dogs will not be kept on a chain.
- The pet(s) will be provided with adequate fresh food and water, a clean, dry shelter when outside, and daily exercise.
- As applicable, pet(s) will wear a safe collar with rabies and I.D. tags at all times.
- Adopters will obey all applicable laws governing control and custody of animals.
- Adopters will provide all medical care and treatment needed by the pet(s) including but not limited to:
  - yearly medical checkups and vaccines, and preventative heartworm medication.
- Adopters have the pet(s) only as a personal pet/companion and not as a gift, working animal, or guard dog.
- If it becomes necessary to find the pet(s) another home, FFAO will be contacted and the pet(s) shall be returned to them. Refunds of the adoption fee will not be given when the pet is returned.

- Adopters will seek help from a professional trainer if the pet exhibits a behavior that the adopter is unsure of or not qualified to deal with.
- If the adoption fee includes mandatory training and the training course is not completed, the pet(s) will be returned to FFAO, with no refund.
- FFAO assumes no responsibility nor shall they be held liable for any damages caused by the adopted pet(s) to property, person, or other pets. If any medical needs should occur after adoption, FFAO is not liable for any medical bills.
- Adopter agrees to accept full responsibility for the care of this animal and releases FFAO and its representatives of any liability from the adoption date forward.
- Adopter agrees to abide by the adoption conditions and realizes they are committed to this animal for his or her life and have read and fully understand that FFAO may repossess this animal at any time if the adoption conditions are violated or the animal is mistreated.

**Reasons your application may have been denied:**

**Our adoption policies and procedures are non-negotiable.**

***Causes for adoption denials do not have to be disclosed.*** The reasons that applicants are most commonly denied include but are not limited to these reasons:

- Rude and/or demanding behavior from potential adopter
- Unrealistic expectations of us and/or our animals
- Providing false or inaccurate information on the application and/or throughout any part of the adoption process
- Withholding required information on the adoption application and/or throughout any part of the adoption process.
- Failure to provide necessary information required to further the adoption process.
- Unstable housing or lifestyle - including but not limited to student housing (dorms or other housing that does not permit animals), multi-family homes
- Denied permission from landlord/property manager/HOA
- Financial restraints (unable to afford vet care) and/or failure to maintain basic medical needs of past or current pets
- History of performing cosmetic changes on animals that are not medically necessary (i.e. ear cropping, declawing, tail docking, etc.)
- Unspayed or unneutered pets (exceptions based on age and/or health status of pet)
- Allowing cats to free roam outside
- Infants or toddlers not respectful of pets' space
- References provided do not support the adoption
- Previous history of rehoming pets
- Unable or not willing to provide adequate means of care
- Noncompliance with city/county ordinances and licensing requirements.

For further questions or concerns, please email us at [fureverfriends801@gmail.com](mailto:fureverfriends801@gmail.com).